

## COVID-19 – Procedures Update

In support of CDC guidelines and to remain compliant with the Governor's orders regarding Covid-19 we have put into place procedures to help keep all our patients and staff safe.

The majority of appointments are being made as TeleMed.

If you are coming in for an in-person appointment (infusion, labs, new patients etc.) you will need to follow the procedures below.

### BEFORE ENTERING

1. When arriving at the building you will need to STOP and call 757-578-5665 BEFORE ENTERING.
2. You will be asked a series of questions.

#### Questions:

- a. Have you been confirmed or suspected of having COVID-19
  - b. Have you been exposed to someone with COVID-19 or having COVID symptoms
  - c. Have you been in self/hospital quarantine with someone with COVID-19
  - d. Have you traveled nationally or internationally in the last 14 days
  - e. Have you had a fever greater than 100.4 F.
  - f. Have you had respiratory symptoms such as cough, shortness of breath, or difficulty breathing
3. If you answer YES to any of the below questions you will be asked to not enter the building. You will be asked to reschedule an in-person appointment or/change it to a TeleMed appointment.
  4. If you answered NO to all the questions above, you will be asked to come in and have your temperature taken.
  5. You will be asked to wait in your car until you are notified to come in for your appointment.